

BUCHER
municipal

BUCHER  Connect

Connecting tomorrow, today



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Connecting tomorrow, today

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Bucher Connect package

Enjoy a carefree everyday life with a Bucher Connect package tailored to your business

Connecting tomorrow today

Experience the digital products and services solution of tomorrow, today. Bucher Connect is your comprehensive, future-proof solution for managing your fleet and planning the use and maintenance of your vehicles. A fully digital tool that helps you ensure your fleet operates at its peak performance.

Bridge the gap between tomorrow's technological advancements and today's operational demands with Bucher Connect. Experience the benefits of replacing a daily challenge with fully digital, streamlined operations. Add minimized downtime and reduced costs, and your outcome is optimal equipment efficiency.

Bucher Connect boosts more than efficiency. It reinforces performance. With an intelligent, predictive maintenance programme, your equipment is connected to unparalleled service support throughout its lifecycle. This ensures each piece of equipment delivers you the optimal performance.

Bucher Connect. Connecting tomorrow, today.



BUCHER Connect

UniQa
HP340e

Bucher Municipal Assistance
Get access to expert support where required in real time via remote access.

FlexLine
CM100e

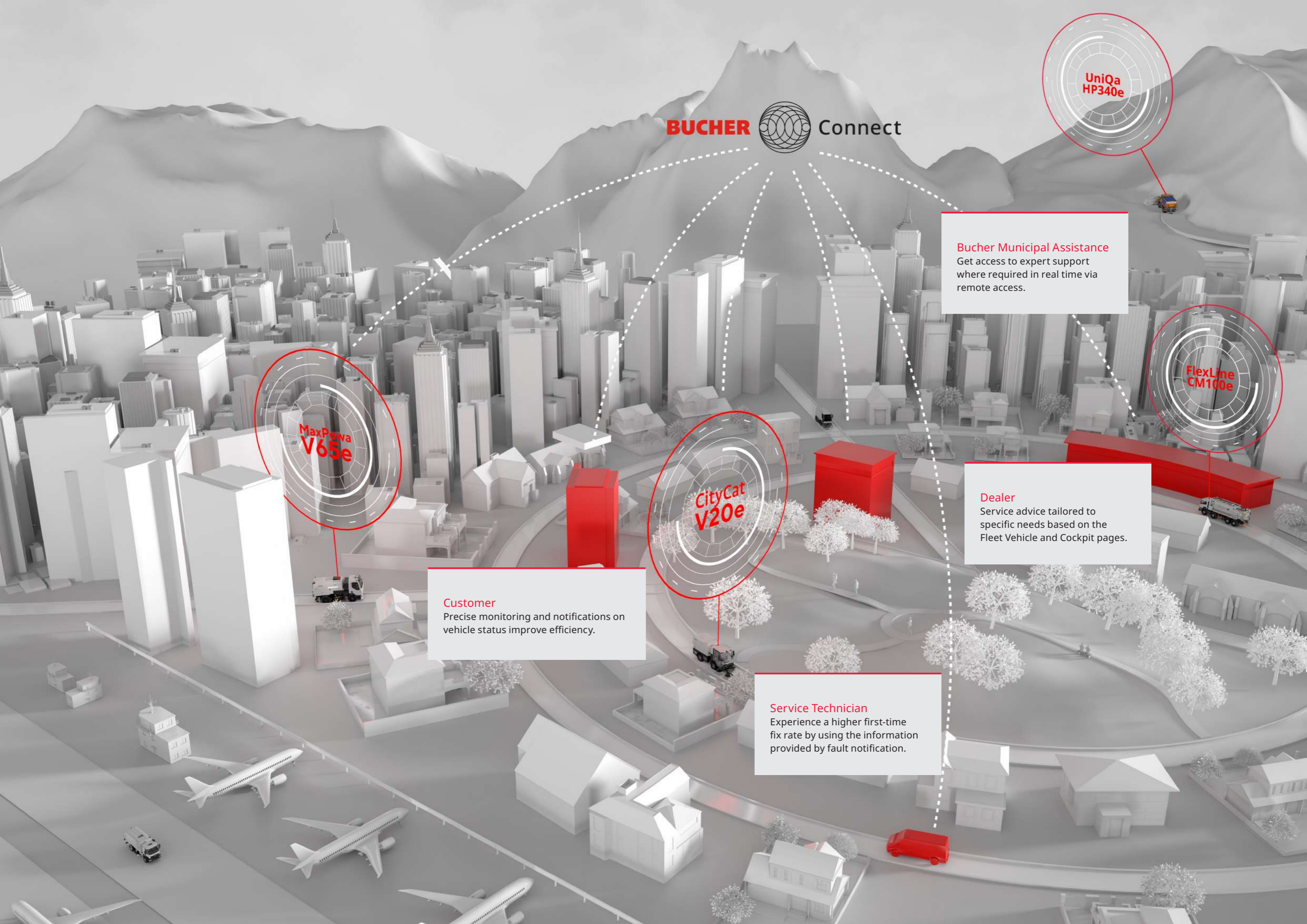
Dealer
Service advice tailored to specific needs based on the Fleet Vehicle and Cockpit pages.

MaxPowa
V65e

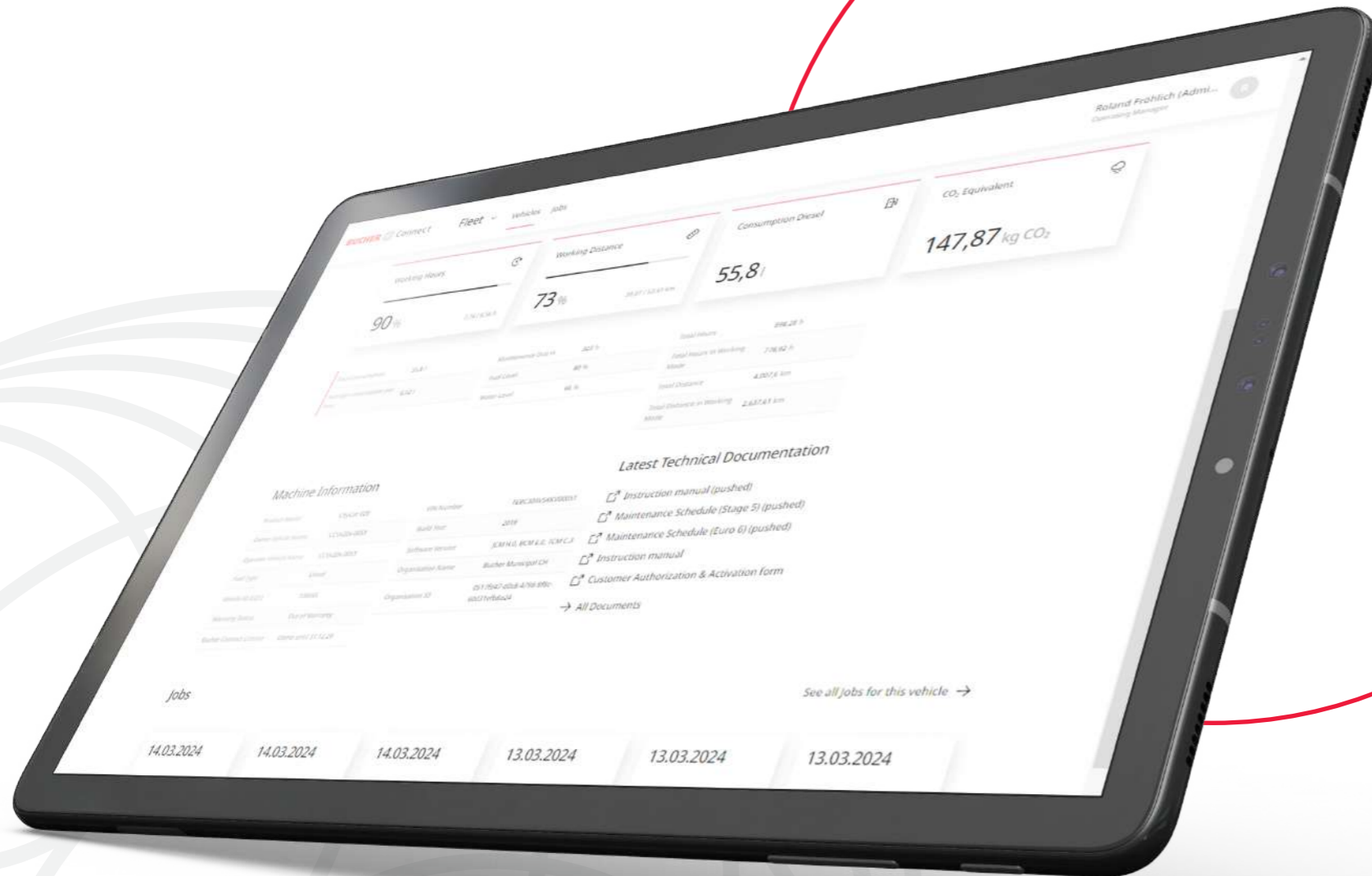
Customer
Precise monitoring and notifications on vehicle status improve efficiency.

CityCat
V20e

Service Technician
Experience a higher first-time fix rate by using the information provided by fault notification.



Excellence in one connection



Manage your operations



Status overview of your entire fleet

- Vehicle status and current GPS position
- Complete vehicle history of open and resolved events
- Automatic event notifications and advice for quick resolution
- Service notifications for easier maintenance planning
- Automatic dispatch of service kits¹

Remote support and diagnostics

- Maximize uptime with remote vehicle access via service partners and Bucher Municipal technical support

Digital procurement of spare parts

- Access to spare parts catalogue and a wide range of OEM parts
- Prompt delivery for effective and efficient workshop operation

Improve your productivity



Productivity overview and monitoring

- Fleet productivity status in real time
- Route planning and monitoring of *On the Route* KPIs

Reduce consumption and CO₂ emissions

- Optimise energy consumption for improved sustainability and lower operating costs
- Easy reporting of vehicle data, including CO₂ emissions

Digital cleaning report

- Generate automatic digital cleaning reports instead of manual operation logs

Find your support



Comprehensive documentation

- Access the latest documentation: Operating Manuals, Maintenance Plans, Repair Manuals

Certified service

- Take advantage of certified service and repair work for optimal fleet availability
- Comprehensive service and repair contract for predictable financial planning

Technical training

- Obtain technical vehicle training
- Efficient and safe vehicle use
- High first-time fix rate

¹ Requires Base license as minimum



Manage your operations

Bucher Connect is your all-round solution that goes beyond vehicle connectivity. The *Dashboard* feature gives you quick access to your fleet's operational performance. Experience the benefits of fleet status overviews, remote support and digital spare parts sourcing in the comfort of your own office.

Digital alerts with recommended repair measures help to reduce downtime. With automatic fault alerts and service reminders, the workshop planning gets more efficient.

With 24/7 access, assistance is always at your fingertips, allowing you to address any issues swiftly and efficiently. Whether you are seeking maintenance schedules, troubleshooting guides, or a fleet status overview, the *Dashboard* is designed to empower you with the knowledge required to keep your fleet operating at its peak performance.

Benefits of *Dashboard* in your operations

- Round-the-clock access to your fleet status overview
- Maximum uptime with remote support and diagnostics
- Source your OEM spare parts in only a few clicks





Improve your productivity

Productivity increase, consumption decrease. Boosting your performance has never been easier. Thanks to the *Fleet* features, the integrated *analytics* and *jobs* qualities make every detail of your fleet's operating data easily accessible at all times. With personalised authorisations, you ensure each user sees only exactly what they need.

Enjoy the benefits of a comprehensive fleet management tool featuring a detail level second to none. Retrieve key productivity performance indicators in Bucher Connect in real time. Adding the comprehensive filter functions, you can enjoy how *proof of work done* is now anything but a tedious task. With routes driven displayed in different colours on the map, sections in working mode are clearly differentiated from the transit routes with a click of a button. This eases reporting, while also providing you with the means to increase efficiency, reduce energy consumption and ultimately lower CO₂ emissions.

Benefits of *Fleet* for your productivity

- Fleet and vehicle productivity at a glance
- KPI dashboard for all key metrics
- Statistical data for shift and route planning
- Proof of cleaned routes
- Route optimisation and efficient resource planning
- *On the route* KPI's for tracking





Find your **support**

The *Service Centre* features within maintenance and repair service enables you to focus on what matters the most - your business. With round-the-clock access to the latest documentation and direct access to our expert Service Technicians, you keep your operations on track and your financial planning in control.

Carry out maintenance in accordance with factory specifications for predictable financial planning and experience the benefits of a high first-time fix rate. This safeguards the cumulative value of your fleet, minimises the risk of breakdowns and makes it easier to plan and calculate operating costs. The *Service Centre* features include:

Maintenance packages

- Automatic delivery of service parts for regular maintenance programme
- Proactive maintenance scheduling by your maintenance provider

Maintenance contract

- Repairs and maintenance, incl. spare parts, as per factory specifications
- Warranty extension to a total of three years
- Additional six-month warranty extension for spare parts

Full service contract

- Full service contract with regular maintenance as per maintenance plan
- Repairs, including spare parts and annual operator training
- Free choice of contract duration



Technical Assistance

In the event of a fault, Bucher Connect provides all those involved with solutions in real time.

If it cannot be resolved immediately, fault and vehicle data is accessible by the Bucher Municipal support team at the same time. This event includes the following steps:

Step 1

Customer and maintenance provider are informed immediately. In addition to the error code, possible causes of the fault are displayed. A complete digital service manual assists specialised technicians in troubleshooting.

Step 2

If the fault cannot be resolved directly, the maintenance provider (first level support) is notified to access vehicle data via the cloud, establishing an overview of the issue and providing assistance.

Step 3

If the fault is still not resolved, Bucher Municipal (second level support) can use remote access to connect with the vehicle directly and help to solve the problem.

Customer benefits

- Reduction of downtime
- Higher first-time fix rate
- Productivity and efficiency
- Support from specialists

Keeping TCO low

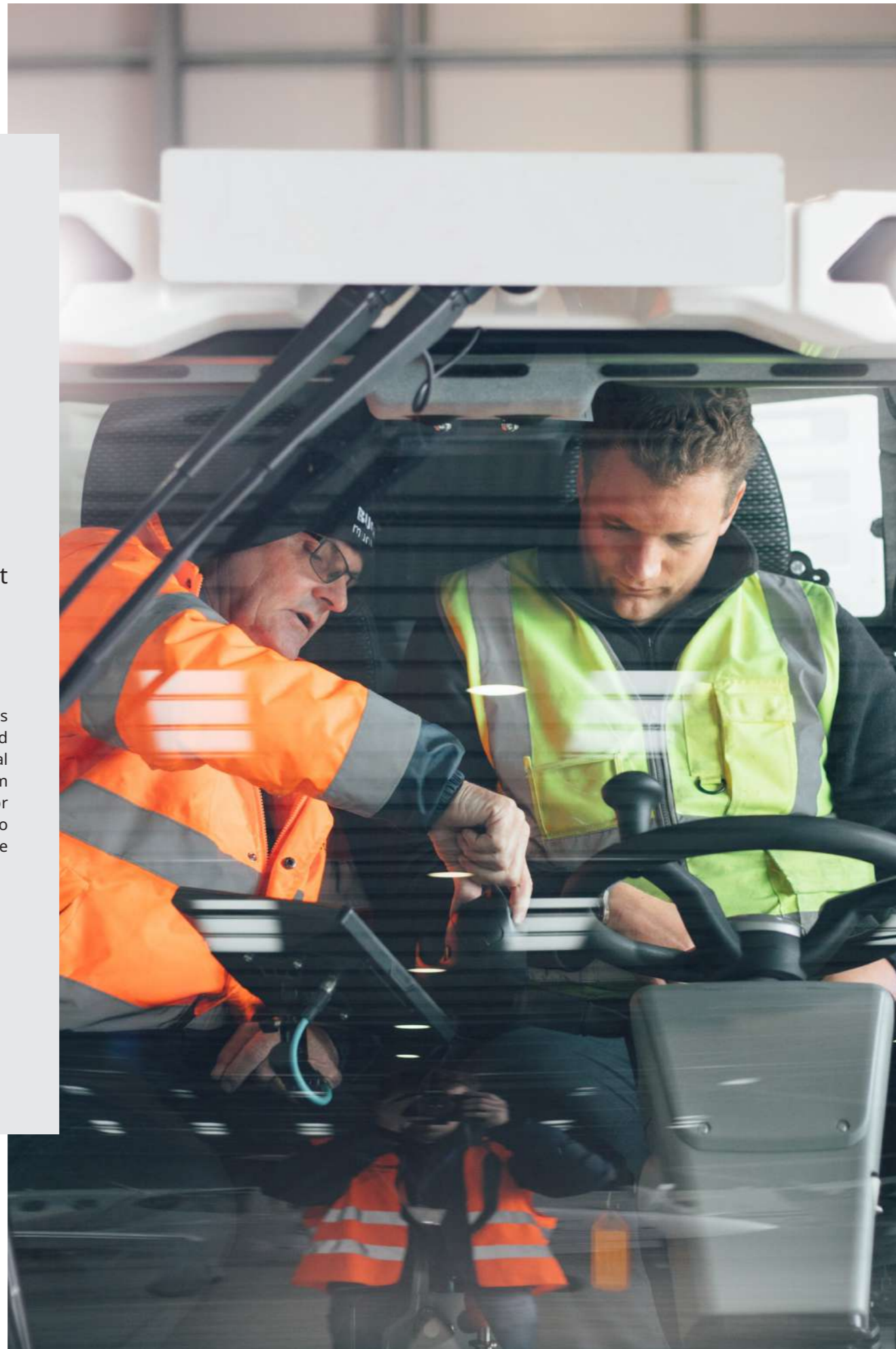
Extend your warranty

Bucher Municipal offers a cost-effective warranty extensions, providing fleet owners with optimal risk protection management.

These flexible warranty extensions lengthen the warranty period and work as a tool to assist with financial planning. They enable vehicles from Bucher Municipal, already known for production quality and reliability, to be operated efficiently with calculable costs for even longer.

Customer benefits

- Minimal and easy-to-budget Total Cost of Ownership (TCO)
- Extended financial and operational security
- Comprehensive protection against defects



Technical Support

The wide range of support and training enables end-customers and dealers to keep up with the latest technical innovations and to use vehicles efficiently.

Whether training is delivered directly at the customer's or dealer's premises, or at one of the many training centres of Bucher Municipal, you can sign up for a wide range of courses tailored to the differing needs and requirements of Workshop Managers, Technicians, and Operators.

This ensures the fleet is well maintained and driven sustainably. The training topics cover the entire lifecycle of the vehicle, from setup to maintenance, right through to repairs, including mechanical and electronic systems.

In addition, our technical support team also assists with troubleshooting and help customers with queries at any time.

Customer benefits

- Ongoing training for optimal vehicle use: The best possible results and efficient application
- Workshop training on carrying out maintenance and repairs in accordance with Bucher Municipal standards: Guarantees a higher residual value, increase operational safety and reduce downtime

Spare parts & Accessories

OEM spare parts and accessories ensures long-term reliability. With our global OEM warehouse, we keep your vehicle and your business on the road.

Customer benefits

- Reliable stock of original parts for prompt, predictable repairs
- E-shop with quick and efficient product search function
- Fast delivery to any location





Pick the package to your exact needs



Digital fleet management with overview of fleet and vehicle status.

Digital fleet management with overview of fleet and vehicle status and KPI dashboard.

Product availability¹

Compact and Truck Mounted Sweepers Sewer and Drainage

Compact and Truck Mounted Sweepers Sewer and Drainage

Hardware

Connection using IoT gateway, antenna, SIM, cabling

Connection using IoT gateway, antenna, SIM, cabling

Key features

- Digital platform**
- KPI dashboard
 - Data for shift and route planning
 - Job routes with *On the route* KPIs

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- KPI dashboard
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 - Job routes with *On the route* KPIs
 - Analytics and data export



On top of *Go+* package, add digital spare parts sourcing for handling of spare parts.



On top of *Base* package, add digitally optimised service and repair by our experts.



On top of *Plus* package, add comprehensive support and full individual protection³.

Product availability¹

Compact Sweepers

Compact Sweepers

Compact Sweepers

Hardware

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- Digital spare parts sourcing**
- Auto service notification
 - Auto service parts delivery²
 - Regular maintenance service kits

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- Auto service notification
 - Auto service parts delivery²
 - Regular maintenance service kits

- Extended Warranty**
- Extended three (3) years warranty

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- Quality Service**
- Service by our technicians
 - Fixed labour costs for regular maintenance as per service plan, incl. expenses

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 - Fixed labour costs for regular maintenance as per service plan, incl. expenses

- Dynamic Spare Parts Warranty**
- Additional six (6) months warranty

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- Operator Training**
- Training once a year by our experts

- Customised Quality Service**
- Certified service and repair according to individual agreement

¹ Further product categories will be available soon

² To local dealer for further distribution

³ By individual agreement



Clearing paths with the winter assist system

The winter assist system features of Bucher Connect allows you to reduce operating costs, environmental impact, and the workload of the operators aimed at increasing performance and safety for everyone.

Plan and optimise operations

Monitor your fleet in real-time with integrated GPS - whenever, wherever. Access and optimise functional parameters like dosing, width, asymmetry, humidification, and travel speed in the comfort of your office. The weather forecast services allow you to view weather conditions and optimise dosing parameters.

The patented geofencing feature divides the territory into homogeneous areas for conditions and parameters, making the spreading more accurate and precise. In turn, this reduces operating costs, long-term infrastructure damage and CO₂ footprint thanks to the accurate salt dispersion.

Human-Machine collaboration

Using Artificial Intelligence, real-time weather and historical data, Bucher Assist makes it possible to fully automate spreading and navigation - from start to finish with continuous adjustments of spreading parameters. This enables operators with a better, more efficient result - and with increased safety as added outcome, as the automatic spreading and navigation with voice command allows the operator to focus on the road ahead.

Educated business decisions

Reports and data analysis, everything within a few clicks. Designed to help you improve your operational performance, the system collects data when in operation, supporting you in the continuous development and implementation of the best mode of operation.



Get started with real time tracking, history vehicle data and weather forecast services.

On top of Silver, create and automatically send routes with turn-by-turn navigation.

On top of Gold, utilise remote assistance, cost analysis, API for external systems and weather sensor connections.

Product availability¹

Winter Equipment: Spreaders

Winter Equipment: Spreaders

Winter Equipment: Spreaders

Hardware

Connection using IoT gateway, antenna, SIM, cabling

Connection using IoT gateway, antenna, SIM, cabling

Connection using IoT gateway, antenna, SIM, cabling

Key features

- Real time tracking
- History data
- Weather forecast services

- Real time tracking
- History data
- Weather forecast services
- Automatic route directions

- Real time tracking
- History data
- Weather forecast services
- Automatic route directions
- Cost Analysis module
- Interface to external management systems (API)
- Prepared for weather sensors

License model

- 3 years
- 5 years
- 7 years

- 3 years
- 5 years
- 7 years

- 3 years
- 5 years
- 7 years

Connecting

tomorrow

today



Bucher Municipal



For local contact and support, please scan the QR code or visit

buchermunicipal.com

At Bucher Municipal, we innovate and engineer better cleaning and clearing solutions, helping our customers grow and maintain efficient and profitable businesses. Leveraging the over 200-year-old heritage of Bucher, we are committed to helping you achieve more using less. Taking pride in being seen as a reliable partner, we work locally with you in realising the possibilities for a smarter, cleaner and more efficient tomorrow. Today.



Your Bucher Municipal contract partner:

Driven by better



Bucher Municipal
E-Shop