## Integrated Management System Policy



Bucher Municipal Ltd is a world leader in the design, manufacture, sales and aftersales support of road sweeping equipment for all applications ranging from compact street washers through to heavy duty, high speed and runway truck mounted sweepers, winter and sewer maintenance equipment and their associated options. Our main manufacturing site is located in Dorking, with aftersales support in Slough, Bristol, Coalville, Preston, Leeds and Livingston in Scotland.

Our aim is to create a fast and flexible customer focused operation for delivering sustainable and innovative products and engineering solutions to the problems our customers face in a rapidly changing world. We are focused on protecting the business through strong risk management, strategic business growth and continued certifications for the benefit of our stakeholders.

We recognise the impact of our activities on our environment and workforce and accept our responsibility to actively reduce our adverse impacts as a moral and social challenge. Our Health & Safety Policy covers our specific commitments to the health and safety of our workforce.

The company fulfils its compliance with international, national, local, legal and other obligated requirements.

The company's senior management team and all employees are committed to:

- · High quality leadership and teamwork
- Identification and elimination of hazards to reduce occupational risks for a safe and healthy work environment and conditions
- Delivery of excellence in customer service and high quality in products
- Strong relationships that benefit all parties
- · Prevention of work related injury and ill health
- Supporting the wellbeing of our staff and local areas
- · Participation and consultation of the workforce in improvements
- Procurement of environmentally friendly, energy efficient equipment and services, as well as the planning of new or modified facilities
- Encouragement of waste reduction and environmental sustainability
- · Reduction of carbon emissions and increased energy performance
- Use of more sustainable modes of transport and reduction of unnecessary travel
- Continual improvement of our management systems and business practices
- Clear communication of relevant information pertaining to our business

Our success relies on the motivation and cooperation of all employees. We achieve this by providing them with the training, information and resources needed to achieve their goals, through development and promotion of a culture of right-first-time operational excellence, and by providing opportunities for self improvement for the fulfilment of their own careers.

Our employees recognise their individual responsibility and contribution to:

- Safe working conditions
- Efficient energy consumption
- Excellent customer service
- Protection of the environment
- Prevention of pollution
- Reduction of our carbon emissions

This policy has been established and implemented by the company's senior management team as a framework to set and review the system objectives and targets in order to continually improve the business management system. It is communicated to all employees and is available to stakeholders on request.

Managing Director

Quality & Aftersales Director